

Indian Maritime University
(A Central University, Govt of India)
End Semester Examinations – December 2025
Programme Name: MBA (PSM/ITL)
Semester: III
Subject Code: PG21E3305/PG22E3305
Subject Name: Warehouse Management

Date: 19.12.2025

Max Marks: 60

Duration: 03 Hrs

Pass Marks: 30

General Instructions

- (i) All Sections (A, B & C) are to be attempted.
- (ii) Options, if any, are specified in respective section.

SECTION – A (10 x 01= 10 Marks)
ANSWER ALL OF THE FOLLOWING QUESTIONS

1. Which of the following organisation was set up in 1957 in order to manage the country's warehousing infrastructure?
 - a) Food Corporation of India
 - b) State Warehousing Corporation
 - c) Central Warehousing Corporation
 - d) Container Corporation of India
2. A good material handling system will enhance the _____ in logistics.
 - a) Productivity potential
 - b) Efficiency
 - c) Delivery reliability
 - d) Speed to market
3. A well designed material storage system will ensure_____
 - a) Productivity
 - b) Low product damages
 - c) Speed to market
 - d) Space efficiency
4. What is GRN in warehouse terminology?
 - a) Goods Returns Note
 - b) Goods Receipt Note
 - c) Goods Repair Note
 - d) Goods Refurbish Note

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5. Palletization is the most common method for _____ of similar shaped products or packages.
- Customization
 - Unitization
 - Rationalization
 - Picking up
6. Cross-docking is used in relation to time-bound _____ of material in the warehouse.
- Storage
 - Movement
 - Repacking
 - Damages
7. Reverse logistics covers _____
- Refilling
 - Refurbishing
 - Recycling
 - All of the above
8. Outsourcing of logistics services will not ensure _____
- An enhanced level of customer service
 - Reduction in inventory level
 - Better understanding of customer needs
 - Increase in inventory turns
9. Which of the following space area in a warehouse need not be calculated while designing a warehouse layout?
- Receiving area
 - Quarantine and inspection area
 - Reserve storage area
 - None of the above
10. _____ is the potential fit of the relevant business processes of the partner organisation are aligned with the one's own organisation.
- Strategic synergy
 - Operational synergy
 - Commercial synergy
 - Cultural synergy

SECTION – B **(05 x 02= 10 Marks)**
ANSWER ALL OF THE FOLLOWING QUESTIONS

- What are transshipment centres?
- Explain 'Working at height' from warehouse safety perspective.
- Describe cantilever racking.
- Write a short note on Advanced Shipment Notice.
- Explain the 'shared services model' of outsourcing.

SECTION – C

(05 x 08= 40 Marks)

ANSWER ANY FIVE OUT OF SEVEN OF THE FOLLOWING QUESTIONS

16. Discuss in detail various types of warehouses with suitable examples.
17. Describe different handling equipment's which has both vertical and horizontal movement used in warehouse operations.
18. Explain various process which take place from receiving and put-away of goods in the warehouses.
19. What is voice picking? Explain the benefits and drawbacks of using voice picking in the warehouse operations.
20. Describe the best practices in selecting the right warehouse management system.
21. What is machine learning? Explain the potential uses of machine learning in the warehouse.
22. Critically examine how the balanced scorecard can be used to measure the performance of a warehouse.
