

Indian Maritime University
(A Central University, Govt of India)
End Semester Examinations– June 2023
Programme Name: DNS
Semester: I
Subject Code: UD11T5107
Subject Name: English & Human Factors

Date: 03.07.2023

Max Marks: 70

Duration: 03 Hrs

Pass Marks: 35

General Instructions

- i) All Sections (A, B & C) are to be attempted.
- ii) Options, if any, are specified in respective section.

Section A

Objective Question, Fill in the Blanks True –False. (10 x 1 = 10 Marks)

1. The _____ communication is the process of conveying meaning without the use of words either written or spoken.
a) Verbal b) Non-verbal c) Written d) Spoken
2. Which place was the 'whole world' for Maanji before partition -----
a) Bombay b) Delhi c) Rawalpindi d) Calcutta
3. _____ Skills refer to one's ability to interact and communication in an organization.
a) Intrapersonal b) Extra personal c) Interpersonal d) Verbal.
4. The committee _____ the proposal.
a) Turned up b) turned down c) turned on d) turned off.
5. Everybody should _____ from any action which might create ill-will among people.
a) Absent b) Resist c) avoid d) abstain
6. The tragic storm of August- September, _____ blew away nearly ten million people.
a) 1977 b) 1987 c) 1947 d) 1957
7. ----- is the last element of letter writing
a) Salutation b) Complimentary close c) Enclosure d) Inside address
8. Reading used to find a particular piece of information _____
a) Skimming, b) scanning, c) extensive reading d) intensive
9. The intended direction of movement of a vessel through the water is called _____
a) Course b) Fairway c) Briefing d) Convoy
10. The phonetics for Flag C is pronounced as -----
a) CHARL b) CHARLIE c) CHARLIA d) CHARLEI

Section B

Short Answer

(2x5=10Marks)

11. What are the steps in communication process?
12. Why Standard Marine Communication Phrases (SMCP) has Been compiled?
13. How did Maanji take the loss she had suffered?
14. Write two reasons why is it important to maintain high hygiene Standard on board?
15. What are the valuable lessons learnt from the simple gardening Experience?

Section C

Answer any five out of seven questions.

(5 x 10 marks = 50 marks)

16. Describe the life of Maanji in his hometown (150 words) **(10 marks)**
17. Write an Email to your friend who got an admission in IIT Kanpur. **(10 marks)**
18.
 - a. Explain various types of communication with examples. **(5 Marks)**
 - b. Write an incident report to the Chief officer reporting a fight between The Bosun and the Fitter. **(5 Marks)**
19. Write a short note on the following **(5+5 marks)**
 - a) Interpersonal Relationship
 - b) Teamwork
20.
 - a) Write the meaning of the following Standard Marine Communication Phrases: (Attempt any 2) **(5 marks)**
 - a. Abandon vessel
 - b. Capsize
 - c. ETD
 - b) Briefly explain the duties of a Deck Cadet. **(5 marks)**
21. Describe the Nature of the job at sea in about 150 words. **(10 marks)**
22. Describe the functions and responsibilities of any two departments of on board ship. **(5+5 = 10 Marks)**

a) Deck department

b) Engine department

c) Saloon department

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